Data Protection Statement

This policy outlines the principles and procedures governing the protection of personal data in compliance with the Data Protection Act 2017 of Mauritius. Our organization is committed to safeguarding the privacy and confidentiality of personal data collected, processed, and stored in the course of our activities.

Data Collection and Processing

We collect personal data only for specified, explicit, and legitimate purposes. Data collected will be adequate, relevant, and limited to what is necessary for processing purposes. Consent will be obtained for data processing activities unless an exemption under the law applies.

Data Security

We implement appropriate technical and organizational measures to ensure the security of personal data against unauthorized or unlawful processing and accidental loss, destruction, or damage. Access to personal data is restricted to authorized personnel with a legitimate need-to-know basis.

Data Retention

Personal data is retained only for as long as necessary to fulfil the purposes for which it was collected unless required by law to retain it for a longer period. Following UK GDPR requirements, we retain your data for seven years following the termination of your work with Therapy Dogs.

Data Subject Rights

Data subjects have the right to access, rectify, erase, or restrict the processing of their personal data. Requests regarding data subject rights will be handled promptly and in accordance with legal requirements.

Data Transfers

Personal data will not be transferred to countries outside the European Economic Area (EEA) unless adequate data protection safeguards are in place.

Data Breach Notification

In the event of a personal data breach, we will notify the Data Protection Commissioner and affected data subjects as required by law.

Data Protection (continued)

Training and Awareness

Employees and third parties handling personal data will receive appropriate training on data protection principles and practices. Awareness of data protection responsibilities will be promoted throughout the organization.

Compliance and Accountability

Our organization is responsible for ensuring compliance with data protection laws and regulations.