

Suspending or Terminating Visits

Please inform Therapy Dogs and your hosting establishment promptly if you need to halt your visits, either temporarily or permanently. Establishments hold the right to terminate therapy dog visits as they see fit; if asked to stop visiting, please comply immediately and notify Therapy Dogs.

Should you encounter discomfort, breaches of our agreement by the establishment, or any safeguarding concerns, please contact Therapy Dogs without delay. We'll investigate promptly to ensure everyone's safety and well-being.

If your dog is unwell or distressed, contact your veterinarian for immediate assistance. For behavioral issues stemming from negative experiences, reach out to us; we're here to provide support and guidance and encourage consultation with your vet.

Sometimes, the expectations of visits may not align with reality. In such cases, we're here to assist in resolving issues and finding alternative placements that better suit you or your dog, ensuring effective support for your needs.